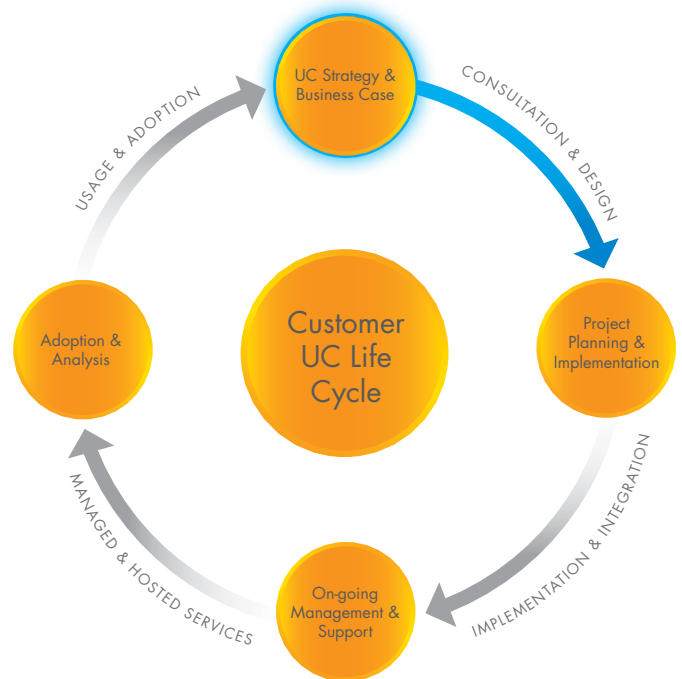


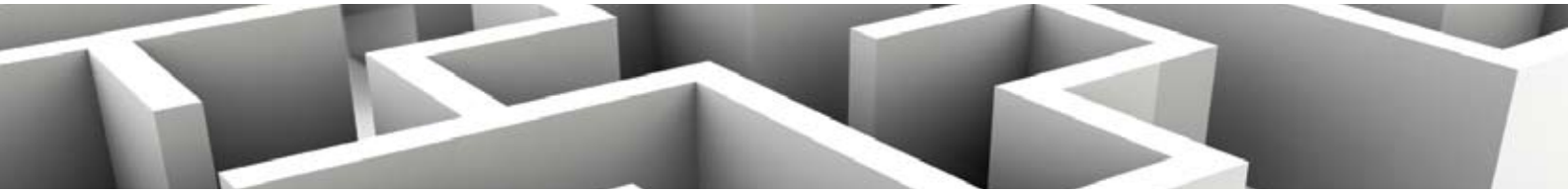
UC is a complex business. Knowing where to start is important.

Unified communications (UC) is the integration of communication tools such as video conferencing, web conferencing and IP Telephony, ultimately offering the end user the flexibility and freedom to communicate when they want, how they want and from wherever they want.

Let us show you the way

iVision views UC as a journey and not a discrete, single event. To support the journey, iVision has developed a services first strategy that follows the customer in their UC life cycle. Consultation and Design are the first step in that life cycle.





iVision Consultancy Services Defined

Our consultancy services are comprehensive with both business and technical consultancy included in the offering. Each element provided under our business and technical consultancy service is designed to be provided together as one complete service offering but can be offered independently, depending on where you are in your UC evaluation.

Business Consultancy

Our Business Consultancy covers three areas: Strategy Development, Business Case and Benchmarking and Usage Analysis.

Strategy Development starts with understanding your business and determining your UC objectives. In addition to aligning UC with your organisation’s initiatives, iVision’s Strategy Development profiles your workforce. The evaluation of your workforce is crucial to technology planning and aligning the right mix of UC technologies to your organisation.

Once Strategy Development is finished a customised Business Case can be determined. The Business Case will enable you to get the right funding and also make UC a priority within your organisation.

As part of your UC evaluation process, you may need to Benchmark and Analyse existing usage. Understanding that most organizations already have some elements of UC, this process enables you to evaluate if your existing infrastructure can support the UC objectives determined in the strategy.

Technical Consultancy

Our Technical Consultancy covers three areas: Technology Planning and Design, Network Assessment and Project Planning.

Technology Planning and Design starts with a defined UC strategy and this supports iVision’s belief in strategy first and technology second. Only through defined UC objectives and workforce profiling can a UC technology road map and design be developed.

The technology road map and design aligns UC technologies to organisational objectives and workforce profiles. This enables your organisation to see which UC technology will be required and will also clearly determine the technical and end user capability requirements for intergration and implementation.

Once the UC technology plan and design are developed, then iVision can conduct a Network Assessment and determine your network’s UC readiness. This step is essential, because the single point of failure for any UC application is the network.

In addition, iVision offers you Project Planning and budgeting services, prioritising your UC based on objectives, workforce and resources.

The objective of iVision’s Business and Technical consultancy is to provide the organisation with all the information and analysis needed to move forward with UC and go on to the next phase of the process.

