

Not sure on how to get started on your UC strategy? Let us show you the way.

Unified communications (UC) is the integration of communication tools such as video conferencing, web conferencing and IP Telephony, ultimately offering the end user the flexibility and freedom to communicate when they want, how they want and from wherever they want.

It is a complex business and knowing where to start is important. We have found that consultancy is crucial to the success of your UC implementation.

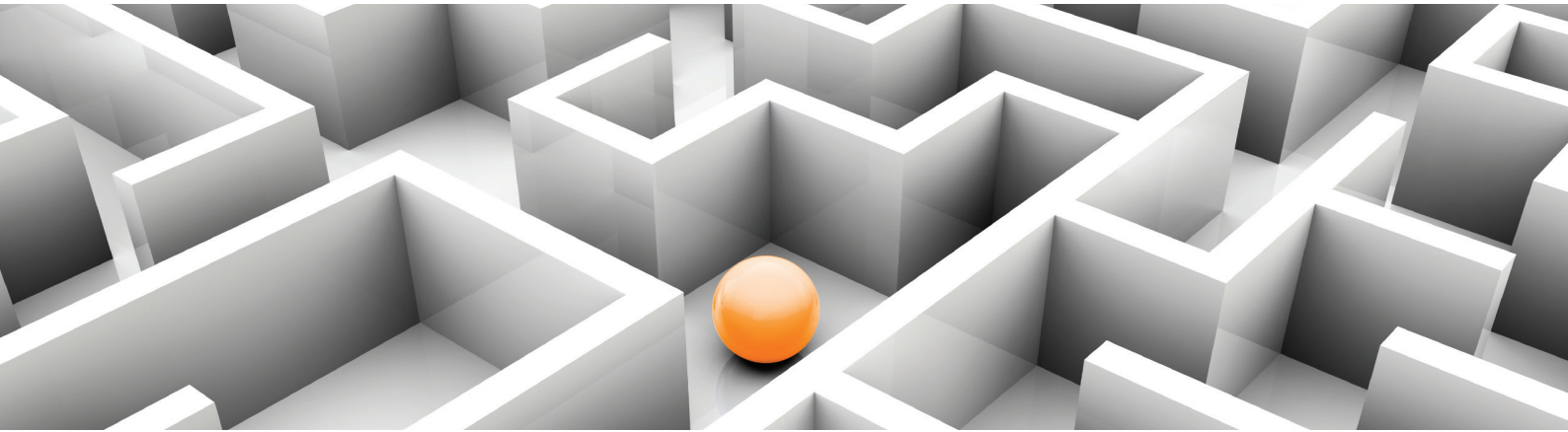
This is why iVision is offering introductory UC strategic consultancy packages that can get you started with your business case, ROI and overall strategy.

Your initial investment for the consultancy will be \$10,000. Plus if you sign a new service engagement with iVision for more than \$60,000 you can enjoy a \$10,000 credit towards those services. A contract in value of \$30,000 - \$60,000 will deliver you a credit of \$5,000.*

Because not all company needs are the same we have created four different UC Consultancy options for your consideration.

1. Usage & Analysis Report
2. Workforce Profile & ROI Analysis
3. UC Benchmarking Analysis
4. Network Assessment and UC Readiness

These options can also be customised depending on your needs. For more information make an appointment with your iVision Account Representative.



The 4 Consultancy Offers & Scope

1. Usage & Analysis Report

Provide a system information map of all the systems on the network. This will include the revision level of each system and the network it is using.

Report on usage per system and average number of participants at each location.

Provide a report with a percentage of system usage based on availability of system and the meeting room.

Provide a customer satisfaction report based on current usage.

Identify key groups not using & why?

Provide recommendations for how usage can increase.

3. UC Benchmarking Analysis

Determine vendors and proliferation of each UC application. Find out version levels of all the UC hardware and provide customer with a summary.

Provide a critical application rating (e.g. email =10, a critical application because all employees have email and are using it).

Determine integration between each UC application and provide the benefits of integration between the existing UC applications.

Provide a plan for how to integrate existing UC applications and why.

2. Work Profile & ROI Analysis

Define a workforce group within the organisation.

Determine a UC strategy for this workforce group.

Align UC applications to this workforce profile based on organisation objectives and job responsibility.

Develop ROI for the workforce group based on the UC applications determined.

4. Network Assessment & UC Readiness

Determine traffic flows and utilisation patterns between main and remote sites within the organisation.

Based on current traffic utilisation and patterns provide a plan for future growth and application changes.

Identify, diagnose and implement measures to resolve existing application performance problems.

Provide a plan to maximize network efficiency and optimize network operating costs.

Report on network requirements based on existing utilisation and network performance for potential or planned UC applications.