



● Conference Call Rates from MyConference Audio

Call rates from MyConference are the best rates in Australia.

As a dial-in or reservationless, MyConference provides a simple rate that is charged per minute per participant (line) for the amount of time each is in the conference.

Toll – Free Service	
Country	Rate/ Minute /Line (ex GST \$AUD)
Australia & NZ	14c
UK, USA, Canada	30c
Singapore	31c
Germany	45c
Malaysia, Hong Kong, Taiwan, Thailand	50c
Netherlands, France, South Africa	65c
Indonesia, Italy	68c
Brazil	70c
China	75c
India	90c

There is a 1800 number available for conference call participants. In Australia, this is 1800 MYCONF (1800 692 663). Your participants do not pay for the conference call services. All call costs are charged to you, the host. Calls from mobile phones, pay phones or hotels may be charged additionally by the participant’s service provider.

Local Dial - In Service	
Australian Cities	Rate/ Minute /Line (ex GST \$AUD)
Sydney, Melbourne, Brisbane, Adelaide, Perth, Canberra, Hobart, Darwin	8c

Participants call a local number provided by MyConference. Your guests will pay the cost of a local call only. Calls from rural and regional areas will be charged long distance rates by their service provider.

[See below for Call Rates for International and National Global Access Numbers](#)

Additional Services	Rate Ex GST
Recording Service*	\$10 flat rate only when a recording takes place during a conference call. Multiple recordings in the one conference call will only incur the one \$10 fee.
Recording Downloads	FREE. File stored for 30 days.

*Recording Service needs to be activated. No charge for activation.

● Registering with MyConference Audio

There are 2 simple payment options for MyConference – credit card or invoice for approved account holders.

Credit card details can be provided online when you sign up to have your conferences charged to this card on an ongoing basis.

Other methods of payment are available if you choose to be invoiced for approved applicants.

● Control Costs with MyConference

As a MyConference customer you will be provided with a Login ID and Password to access your MyConference Self Service Account online through the MyConference website.

The Self Service site offers a range of budgetary tools which enable you to verify call costs, view payment histories, print invoices and make payments via credit card all online.

Global Access Numbers

Country	Dial in Number	Charge Rate/Minute/Line (ex GST AUD)
AUSTRALIA (TOLL FREE)	1800 692 663	14c
ADELAIDE	+61 8 8311 7010	8c
BRISBANE	+61 7 3036 7701	8c
CANBERRA	+61 2 6169 3701	8c
DARWIN	+61 8 8911 0705	8c
HOBART	+61 3 6251 1705	8c
MELBOURNE	+61 3 8080 4800	8c
SYDNEY	+61 2 8246 7210	8c
PERTH	+61 8 6270 7004	8c
BRAZIL	08008916926	70c
CANADA	866 363 7812	30c
CHINA (NORTH)	108007320071	75c
CHINA (SOUTH)	108007320060	75c
FRANCE	0800 908 999	65c
GERMANY	0800 181 0734	45c
HONG KONG	800 908 739	50c
ITALY	800 873 553	68c
INDIA	0008001006721	90c
INDONESIA	0018 0332 160102	93c
MALAYSIA	1800 81 3661	50c
NETHERLANDS	08000228396	65c
NEW ZEALAND	0800 893 010	14c
SINGAPORE	800 1301 639	31c
SOUTH AFRICA	0800 981 953	65c
TAIWAN	008 0112 7080	50c
THAILAND	00180032145	50c
UK	0800 036 7634	30c
USA	866 363 7803	30c