



● Conference Call Rates from MyConference Audio

Call rates from MyConference are the best rates in Australia.

As a dial-in or reservationless, MyConference provides a simple rate that is charged per minute per participant (line) for the amount of time each is in the conference.

| Toll – Free Service | |
|---------------------------------------|-----------------------------------|
| Country | Rate/ Minute /Line (ex GST \$AUD) |
| Australia & NZ | 14c |
| UK, USA, Canada | 30c |
| Singapore | 31c |
| Germany | 45c |
| Malaysia, Hong Kong, Taiwan, Thailand | 50c |
| Netherlands, France, South Africa | 65c |
| Indonesia, Italy | 68c |
| Brazil | 70c |
| China | 75c |

There is a 1800 number available for conference call participants. In Australia, this is 1800 MYCONF (1800 692 663). Your participants do not pay for the conference call services. All call costs are charged to you, the host. Calls from mobile phones, pay phones or hotels may be charged additionally by the participant’s service provider.

| Local Dial - In Service | |
|--|-----------------------------------|
| Australian Cities | Rate/ Minute /Line (ex GST \$AUD) |
| Sydney, Melbourne, Brisbane, Adelaide, Perth, Canberra, Hobart, Darwin | 8c |

Participants call a local number provided by MyConference. Your guests will pay the cost of a local call only. Calls from rural and regional areas will be charged long distance rates by their service provider.

[See below for Call Rates for International and National Global Access Numbers](#)

| Additional Services | Rate Ex GST |
|---------------------|---|
| Recording Service* | \$10 flat rate only when a recording takes place during a conference call. Multiple recordings in the one conference call will only incur the one \$10 fee. |
| Recording Downloads | FREE. File stored for 30 days. |

*Recording Service needs to be activated. No charge for activation.

Registering with MyConference Audio

There are 2 simple payment options for MyConference – credit card or invoice for approved account holders.

Credit card details can be provided online when you sign up to have your conferences charged to this card on an ongoing basis.

Other methods of payment are available if you choose to be invoiced for approved applicants.

Control Costs with MyConference

As a MyConference customer you will be provided with a Login ID and Password to access your MyConference Self Service Account online through the MyConference website.

The Self Service site offers a range of budgetary tools which enable you to verify call costs, view payment histories, print invoices and make payments via credit card all online.

Global Access Numbers

| Country | Dial in Number | Charge Rate/Minute/Line (ex GST AUD) |
|-----------------------|------------------|--------------------------------------|
| AUSTRALIA (TOLL FREE) | 1800 692 663 | 14c |
| ADELAIDE | +61 8 8311 7010 | 8c |
| BRISBANE | +61 7 3036 7701 | 8c |
| CANBERRA | +61 2 6169 3701 | 8c |
| DARWIN | +61 8 8911 0705 | 8c |
| HOBART | +61 3 6251 1705 | 8c |
| MELBOURNE | +61 3 8080 4800 | 8c |
| SYDNEY | +61 2 8246 7210 | 8c |
| PERTH | +61 8 6270 7004 | 8c |
| BRAZIL | 08008916926 | 70c |
| CANADA | 1 866 363 7812 | 30c |
| CHINA (NORTH) | 108007320071 | 75c |
| CHINA (SOUTH) | 108007320060 | 75c |
| DENMARK | 80885411 | 65c |
| FRANCE | 0800 908 999 | 65c |
| GERMANY | 0800 181 0734 | 45c |
| HONG KONG | 800 908 739 | 50c |
| ITALY | 800 873 553 | 68c |
| INDONESIA | 0018 0332 160102 | 93c |
| MALAYSIA | 1800 81 3661 | 50c |
| NETHERLANDS | 08000228396 | 65c |
| NEW ZEALAND | 0800 893 010 | 14c |
| SINGAPORE | 800 1301 639 | 31c |
| SOUTH AFRICA | 0800 981 953 | 65c |
| TAIWAN | 008 0112 7080 | 50c |
| THAILAND | 00180032145 | 50c |
| UK | 0800 036 7634 | 30c |
| USA | 1 866 363 7803 | 30c |